



ARMedicaid Insider: Volume 2, Issue 4, June 2017 Arkansas' Upgrade to a New MMIS

Progress on the development of the new Medicaid Management Information System (MMIS) and HealthCare Portal continues and is now targeted for implementation in the last quarter of 2017. This issue of the *ARMedicaid Insider* discusses:

- ✓ Trading Partners
- ✓ Early registration for the new HealthCare Provider Portal
- ✓ Provider workshops and how to register

Trading Partners



As a provider, if you currently rely on a vendor, clearing house, or billing company (i.e., a trading partner) to submit claims or any other electronic transaction to Arkansas Medicaid, you must **contact them immediately** to notify them of changes that must be made regarding the submission process for the new system. Please refer them to the Arkansas Medicaid website (links provided below). [A letter addressed directly to trading partners can be found on the website.](#) This letter outlines the actions that need to be taken prior to Go-live in order to be ready to submit transactions on day one. **Failure to take the actions noted in**

the letter could result in your claims being denied in the new system. A copy of that memorandum is also attached to this newsletter. **It is imperative that all vendors, clearing houses, and billing companies access the information provided on Front Line before the new MMIS Go-live in order to stay apprised of all impending changes and to avoid any disruptions in claims submission.**

Please follow the links below to find out more on enrollment, companion guides, and Provider Electronic Solutions (PES upgrade), respectively:

<https://www.medicaid.state.ar.us/provider/frontline.html>
<https://www.medicaid.state.ar.us/Provider/hipaa/compan.aspx>

Early HealthCare Provider Portal registration! Get ready for Go-live! Early HealthCare

Provider Portal registration will begin in September 2017. When registration becomes public, Arkansas Medicaid providers will be able to register for Provider Portal access and assign delegate access. All Provider Portal functionality will be open after Go-live.



IMPORTANT: If you have a billing company, they will need to enroll as a trading partner, as well as register for the portal. Please contact your billing company and notify them. Failure of your billing company to take this action could result in your claims being denied.

Provider Workshops have begun – Don't miss out!

Multiple workshops are being conducted to provide live instruction to all providers on the new portal. The workshops are being held in all five State regions. The workshops will offer trainings at various times to hopefully accommodate those with even the most rigid of schedules.

For your convenience, the upcoming workshops are listed below:

Workshop Date	Venue	City
July 11, 2017	El Dorado Conference Center	El Dorado
July 13, 2017	Guachoya Art Center	Lake Village
July 18, 2017	Reynolds Community Center	Paragould
July 25, 2017	National Park College	Hot Springs
July 27, 2017	U of A Community College	Batesville

Please watch the [Front Line web page](#) for additional information will be available.

Stay informed!

Don't miss the opportunity to receive live training on navigating the Provider Portal.



Visit the [Front Line web page](#) to register for workshops being held over the next several months at locations around the state.

The Front Line web page (<https://www.medicaid.state.ar.us/provider/frontline.html>) is your information hub for the new MMIS. Add Front Line to your favorites and check it often for future training opportunities, FAQs, and timely implementation news.