



# ARMedicaid Insider: Volume 2, Issue 5, August 2017 Arkansas' Upgrade to a New MMIS

New MMIS implementation for Arkansas Medicaid is quickly approaching in the November timeframe. You need to take action **NOW** to be prepared. Actions needed are outlined below.

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## ***Early HealthCare Provider Portal registration and Trading Partner Enrollment will start September 5, 2017!***

Get ready for “Go-live!” Early HealthCare Provider Portal registration begins September 5. On this date, Arkansas Medicaid providers will be able to register for Provider Portal access and assign delegate access. All Provider Portal functionality will be open after “Go-live.”

**IMPORTANT:** If you use a billing company, they will need to enroll as a Trading Partner and can register for the portal starting September 5. Please notify your billing company of these changes. A link to register for the portal, trading partner enrollment, and additional information will be posted September 5 on the [Front Line](#) web page.

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## ***Avoid Payment Delays – Contact your EDI Vendor!***

Providers who currently rely on a vendor, clearinghouse, or billing company (i.e., a trading partner) to submit claims or any other electronic transaction to Arkansas Medicaid, must **contact them immediately** to notify them of changes that must be made regarding the submission process for the new system. Updated companion guides are available for trading partners to make changes to their system to comply with the new MMIS system. Please refer them to the Arkansas Medicaid website (links provided below).

A letter addressed directly to trading partners can be found on the website [here](#). This letter outlines the actions that need to be taken prior to “Go-live” in order to be ready to submit transactions on day one.

**Take NOTE! Failure to take the actions noted in the letter could result in your claims being denied in the new system.**

A copy of that memorandum is also attached to this newsletter.

***It is imperative that all vendors, clearinghouses, and billing companies access the information provided on Front Line before the new MMIS “go-live” in order to stay apprised of all impending changes and to avoid any disruptions in claims submission. To visit the Front Line website click [here](#)***

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## Stay informed!

The Front Line webpage is your FIRST source of information on any updates to the new system. Simply click the “Provider” tile on the Arkansas Medicaid website ([www.medicaid.state.ar.us](http://www.medicaid.state.ar.us)) and select “Front Line”.



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## Provider Type Specific Webinars Coming Soon!

Look for the following Provider Type Specific Webinars on [Front Line](#) on September 1, 2017:

Audience	Content
All providers	Portal Registration
Providers who use a Professional Claim Form	Submitting and Reviewing the Professional Claim Form <ul style="list-style-type: none"><li>• How to bill on a professional claim form</li><li>• How to add an attachment</li><li>• How to view payment</li><li>• How to correct, adjust, and resubmit a claim</li><li>• Addresses electronic crossover form option</li></ul>
Providers who use an Institutional Claim Form	Submitting and Reviewing the Institutional Claim Form <ul style="list-style-type: none"><li>• How to bill on an institutional claim form</li><li>• How to add an attachment</li><li>• How to view payment</li><li>• How to correct, adjust, and resubmit a claim</li><li>• Addresses electronic crossover form option</li></ul>
Nursing Homes	Census Forms
Dental Providers	Submitting and Reviewing the Dental Claim Form <ul style="list-style-type: none"><li>• How to bill on a dental claim form</li><li>• How to add an attachment</li><li>• How to view payment</li><li>• How to correct, adjust, and resubmit a claim</li></ul>

Look for these on the Front Line website by clicking [here!](#)