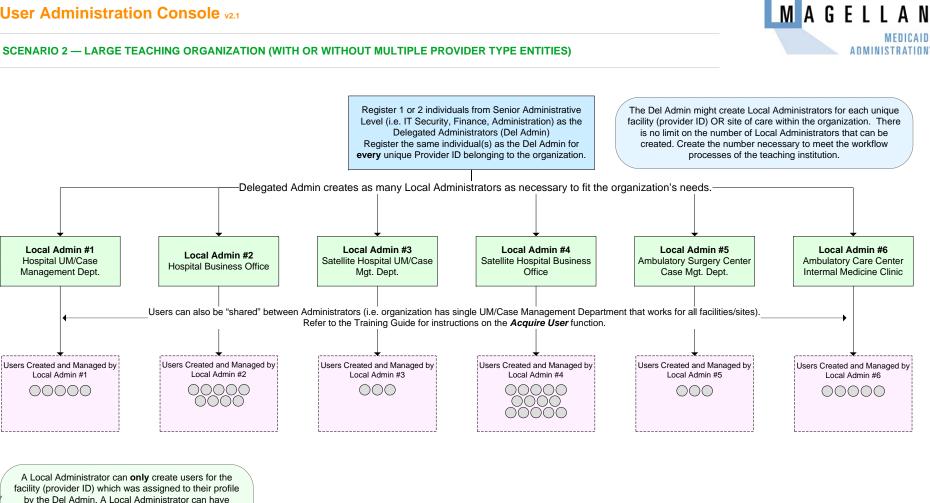


Key points for maximizing benefits of User Administration Console Version 2.1

- 1) Minimize the number of Delegated Administrators to 1 or 2
- 2) Evaluate your corporate organizational structure for possible strategies
- 3) Maintain the Delegated Administrator(s) at a high security level within the organization such as within the IT Department
- 4) For organizations with multiple unique provider ID numbers, use the same Delegated Administrators for all unique ID numbers
- 5) Create multiple Local Administrators to address the needs of individual organizations/entities within the corporate structure or even within a single department
- 6) Allow the Local Administrators to handle the day-to-day issues of managing individual users
- 7) Allow Delegated Administrators to handle high-level security access (creating Locals)

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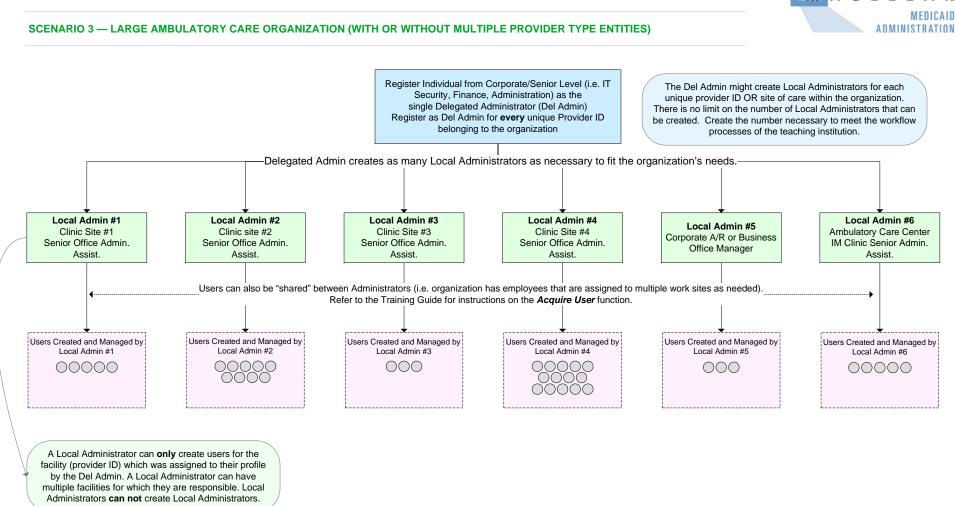


Key points for maximizing benefits of User Administration Console Version 2.1

- 1) Minimize the number of Delegated Administrators to 1 or 2
- 2) Evaluate your corporate organizational structure for possible strategies

multiple facilities for which they are responsible. Local Administrators can not create Local Administrators.

- 3) Maintain the Delegated Administrator(s) at a high security level within the organization such as within the IT Department
- 4) For organizations with multiple unique provider ID numbers, use the same Delegated Administrators for all unique ID numbers
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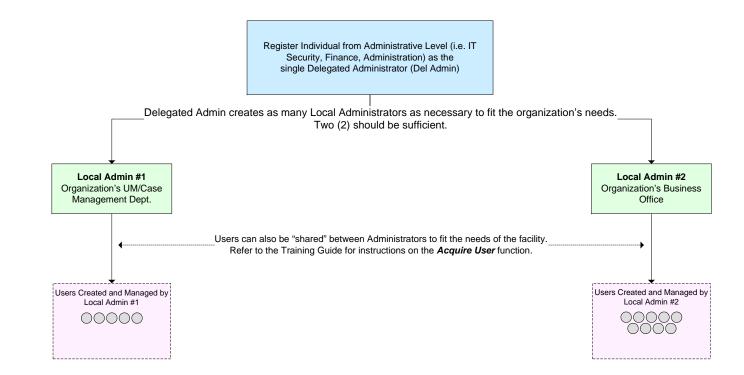
Key points for maximizing benefits of User Administration Console Version 2.1

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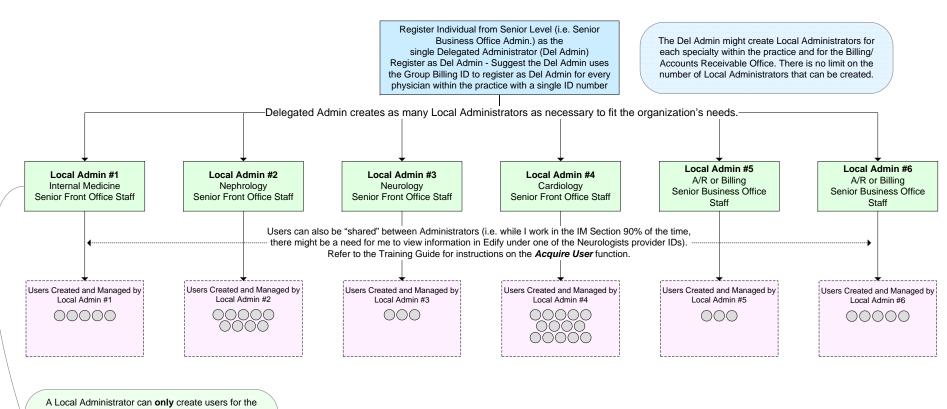
SCENARIO 4 — SINGLE UNIQUE PROVIDER (I.E. A LOCAL COMMUNITY HOSPITAL, AMBULATORY SURGERY CENTER)



- 1) Minimize the number of Delegated Administrators one should be sufficient for single entity
- 2) Evaluate your organizational structure for identification of possible Local Administrator needs
- 3) Maintain the Delegated Administrator(s) at a high security level within the organization such as within the IT Department
- 4) Create multiple Local Administrators to address the needs of individual organizations/entities within the corporate structure or even within a single department
- 5) Allow the Local Administrators to handle the day-to-day issues of managing individual users
- 6) Allow Delegated Administrators to handle high-level security access (creating Locals)



SCENARIO 5 — LARGE PHYSICIAN PRACTICE WITH MULTIPLE PHYSICIAN PROVIDERS & SPECIALTIES

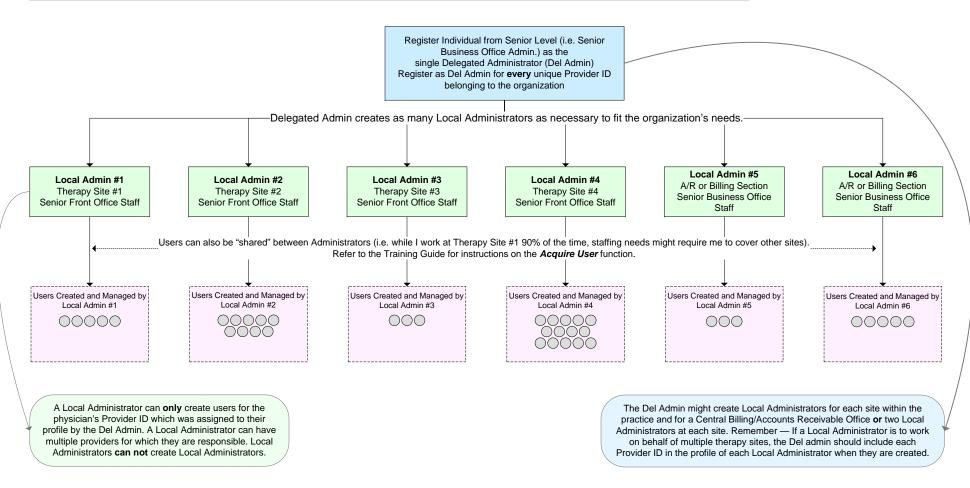


facility (provider ID) which was assigned to their profile by the Del Admin. A Local Administrator can have multiple facilities for which they are responsible. Local Administrators can not create Local Administrators.

- 1) Minimize the number of Delegated Administrators to 1 or 2
- 2) Evaluate your corporate organizational structure for possible strategies
- 3) Maintain the Delegated Administrator(s) at a high security level within the organization such as within the IT Department
- 4) For organizations with multiple unique provider ID numbers, use the same Delegated Administrators for all unique ID numbers
- 5) Create multiple Local Administrators to address the needs of individual organizations/entities within the corporate structure or even within a single department
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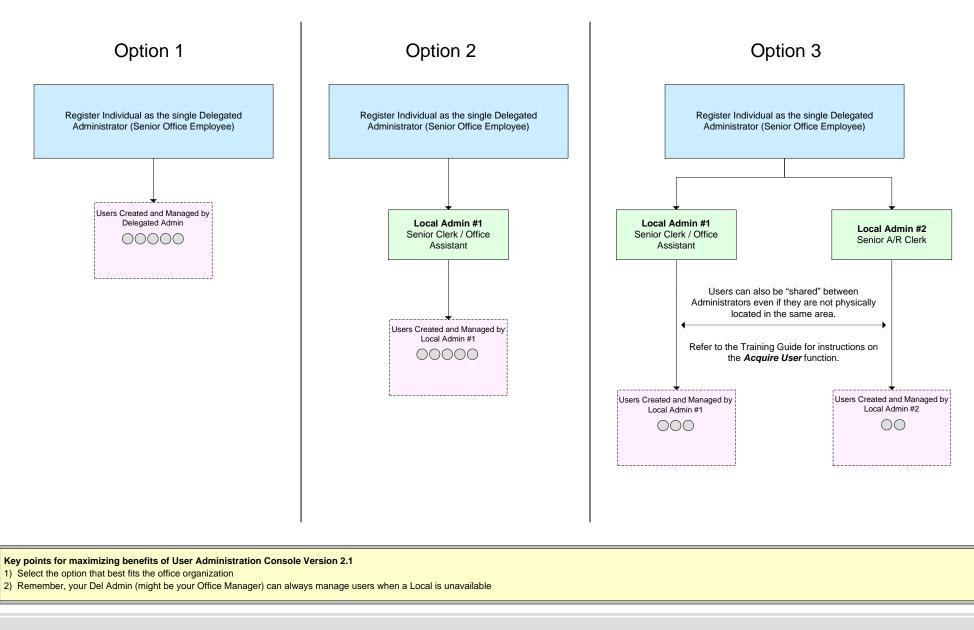


SCENARIO 6 — LARGE OUTPATIENT THERAPY ORGANIZATION WITH MULTIPLE SITES/PRACTICES



- 1) Minimize the number of Delegated Administrators to 1 or 2
- 2) Evaluate your corporate organizational structure for possible strategies
- 3) Maintain the Delegated Administrator(s) at a high security level within the organization such as within the IT Department
- 4) Allow the Local Administrators to handle the day-to-day issues of managing individual users
- 5) Allow Delegated Administrators to handle high-level security access (creating Locals)

SCENARIO 7 — SMALL PHYSICIAN PRACTICE OR OTHER SINGLE ENTITY (THREE OPTIONS)

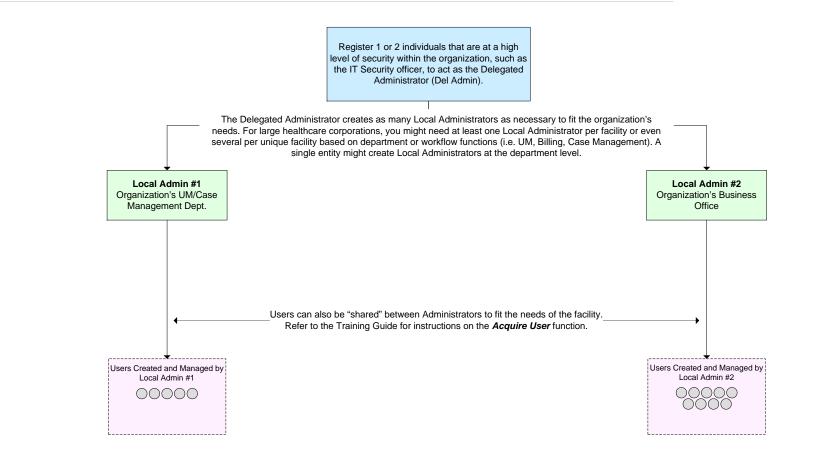


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ADMINISTRATION



SCENARIO 8 — SINGLE ENTITIES OR LARGE CORPORATE STRUCTURES



- 1) Minimize the number of Delegated Administrators one should be sufficient for single entity
- 2) Evaluate your organizational structure for identification of possible Local Administrator needs
- 3) Maintain the Delegated Administrator(s) at a high security level within the organization such as within the IT Department
- 4) Create multiple Local Administrators to address the needs of individual organizations/entities within the corporate structure or even within a single department
- 5) Allow the Local Administrators to handle the day-to-day issues of managing individual users
- 6) Allow Delegated Administrators to handle high-level security access (creating Locals)