



## JANUARY 2024

THE NUMBERS LISTED BELOW ARE FOR FEE-FOR-SERVICE (FFS) SUPPORT

Magellan Pharmacy Support Center (Pharmacy, Member, and Prior Authorization) 1-800-424-7895 Monday – Friday 8:00 a.m. – 5:00 p.m., Central Time (CT) excluding State holidays

Clinical PA Fax 1-800-424-7976 24 Hours A Day, 7 Days a Week

Magellan Clinical PA Fax (PDL) 1-800-424-5739 24 Hours A Day, 7 Days a Week

Division of Medical Services Pharmacy Unit P.O. Box 1437, Slot S-415 Little Rock, AR 72203 Fax: 501-683-4124 OR 800-424-5851 Phone: 501-683-4120 Monday – Friday 8:00 a.m. – 4:30 p.m., Central Time (CT) excluding State holidays

### DRUG UTILIZATION REVIEW (DUR)/DRUG REVIEW COMMITTEE (DRC) BOARD UPDATE

| The following will be presented during the January 17, 2024 DUR/DRC Board meeting.  |  |  |
|---|--|--|
| Preferred Drug List Review  | Ophthalmic antibiotics, otic antibiotics, erythropoiesis |  |
|   | stimulating agents, urea cycle disorder agents           |  |
| PDL Class with Criteria<br>(has proposed criteria<br>changes)                       | Urea cycle disorder agents                               |  |
| PDL Class with Criteria<br>(no proposed criteria changes)                           | Erythropoiesis stimulating agents                        |  |
| Manual Review PA Criteria   | Imcivree®, Vyjuvek™, Gout flare diagnosis for TIMs,      |  |
|   | Sohonos™, Furoscix®, Ojjaara, Xdemvy™, Opfolda™,         |  |
|   | and Likmez™  |  |
| https://ar.magellanrx.com/documents/d/arkansas/dur-drc-board-agenda-for-jan-17-2024 |  |  |

### HEPATITIS C CRITERIA UPDATE

Arkansas Medicaid has updated the prior authorization criteria for Hepatitis C reviews. The requirement for a certain fibrosis score, which dictates the amount of fibrosis in the liver, has been removed from the criteria. Fibrosis scores will no longer determine treatment eligibility. Each prior authorization request received will continue to be reviewed on a case-by-case basis. The updated prior authorization form can be found at the link below. https://ar.magellanrx.com/documents/268611/269351/Hepatitis%20C%20Virus%20Medication% 20Therapy%20Request%20Form/b0b28e2d-f05a-ea1d-16a4-6c0502aa4a8d

### ARKANSAS MEDICAID DUR/DRC BOARD OPEN POSITION

The Arkansas Medicaid Drug Utilization Review Board/Drug Review Committee (DUR Board) is established under the authority of 42 U.S.C. §1396r-8(g)(3) and 42 CFR § 456.716. The Board is responsible for establishing Prospective Drug Utilization Review (ProDUR) edits, Retrospective Drug Utilization Review (RDUR) criteria, and provider educational interventions. The Board is also responsible for making recommendations to the State concerning the preferred drug list (PDL).

The Board's mission is to improve the quality of care of Arkansas Medicaid beneficiaries receiving prescription drug benefits and conserve program funds while ensuring therapeutically and medically appropriate pharmacy care.

The Board meets quarterly on the 3<sup>rd</sup> Wednesday of January, April, July, and October from 8:30am-12:30pm. The Board is composed of actively practicing physicians and pharmacists. Currently, the Board has 1 open physician position that specializes in rare diseases.

If you are interested in serving our Medicaid population, email a CV to Cindi Pearson, PharmD (DUR/DRC Coordinator) at <u>cinnamon.pearson@dhs.arkansas.gov</u>.

Updated bylaws dated October 2022 <u>DUR/DRC Board bylaws October 2022</u>





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### NEW POINT-OF-SALE CHANGES

#### Antidepressant dose edits (effective 1/19/2024)

Second-generation antidepressants have had POS minimum and maximum dose edits for quite some time. Since the last update to the dosing table, new drugs and updated dosing per the package inserts needed to be addressed. See the following table for new dosing requirements.

|                                    | Minimum | Maximum |
|------------------------------------|---------|---------|
| GEN_NAME                           | Dose    | Dose    |
| Aplenzin ER®                       | N/A     | 522mg   |
| Bupropion (Wellbutrin®, Fortfivo®) | N/A     | 450mg   |
| Citalopram (Celexa®)               | 20mg    | 40mg    |
| Desvenlafaxine (Pristiq ER®)       | 50mg    | 400mg   |
| Duloxetine (Cymbalta®)             | 40mg    | 120mg   |
| Escitalopram (Lexapro®)            | 10mg    | 20mg    |
| Fluoxetine (Prozac®)               | 20mg    | 60mg    |
| Fluvoxamine (Luvox CR®)            | 100mg   | 300mg   |
| Levomilnacipran (Fetzima®)         | 40mg    | 120mg   |
| Milnacipran (Savella®)             | 100mg   | 200mg   |
| Mirtazapine (Remeron®)             | N/A     | 45mg    |
| Nefazodone (Serzone®)              | 200mg   | 600mg   |
| Olanzapine/Fluoxetine (Symbyax®)   |         |         |
| Based on number of capsules        | 25mg    | 75mg    |
| Paroxetine (Paxil®, Pexeva®)       | 20mg    | 60mg    |
| Paroxetine ER (Paxil CR®)          | 20mg    | 62.5mg  |
| Sertraline (Zoloft®)               | 50mg    | 200mg   |
| Venlafaxine (Effexor®)             | 75mg    | 375mg   |
| Vilazodone (Viibryd®)              | 20mg    | 40mg    |
| Vortioxetine (Trintellix®)         | 10mg    | 20mg    |
| Zuranolone (Zurzuvae®)             | 30mg    | 50mg    |

### DIABETIC SUPPLIES UPDATE

To better assess the concerns and options proposed in public comments, DHS is postponing the effective date for Rule 243 (Arkansas Act 393) for continuous glucose monitors (CGMs) and diabetic supplies. AFMC will continue to review durable medical equipment (DME) requests for continuous glucose monitors and diabetic supplies and provide necessary authorizations. Further communication will be provided when information is available.

### PREFERRED DIABETIC SUPPLIES AND LIMITATIONS

Arkansas Act 393 of 2023 requires continuous glucose monitors (CGMs) to become an allowed pharmacy benefit for Arkansas Medicaid beneficiaries. The pharmacy program also decided to allow most diabetic supplies to be billed as a pharmacy benefit. This includes CGMs, blood glucose monitors (BGMs) and supplies needed for testing, and patch, tubeless insulin pumps. The only exception is traditional insulin pumps requiring tubing and cannula type supplies. These will remain a medical benefit under DME billing rules.





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| BLOOD GLUCOSE METERS (BGMs) AND LIMITATIONS               |  |                        |  |
|---|--|------------------------|--|
| Manufacturer  | Product Name                           | Limitation             |  |
| LIFESCAN  | ONETOUCH ULTRA2 GLUCOSE SYSTEM         |                        |  |
| LIFESCAN  | ONETOUCH VERIO FLEX SYSTEM KIT         | 1 mater per 205 daus   |  |
| LIFESCAN  | ONETOUCH VERIO REFLECT SYSTEM          |                        |  |
| ABBOTT DIABETES CARE                                      | FREESTYLE FREEDOM LITE METER           |                        |  |
| ABBOTT DIABETES CARE                                      | FREESTYLE INSULINX GLUCOSE SYSTEM      | 1 meter per 365 days   |  |
| ABBOTT DIABETES CARE                                      | FREESTYLE LITE METER                   |                        |  |
| ABBOTT DIABETES CARE                                      | PRESCISION XTRA MONITOR                |                        |  |
| ABBOTT DIABETES CARE                                      | FREESTYLE PRECISION NEO                | 1                      |  |
| BLOOD GLUCOSE AND KETONE TESTING SUPPLIES AND LIMITATIONS |  |                        |  |
| Manufacturer  | Product Name                           | Limitation without CGM |  |
| LIFESCAN  | ONE TOUCH VERIO TEST STRIPS            |                        |  |
| LIFESCAN  | ONE TOUCH ULTRA TEST STRIPS            | 200 per 31 days        |  |
| ABBOTT DIABETES CARE                                      | FREESTYLE LITE TEST STRIPS             |                        |  |
| ABBOTT DIABETES CARE                                      | FREESTYLE INSULINX TEST STRIPS         |                        |  |
| ABBOTT DIABETES CARE                                      | PRECISION XTRA TEST STRIPS             |                        |  |
| ABBOTT DIABETES CARE                                      | FREESTYLE PRECISION NEO TEST STRIPS    |                        |  |
| ABBOTT DIABETES CARE                                      | FREESTYLE TEST STRIPS                  | 1                      |  |
| ANY MANUFACTURER  | INSULIN SYRINGES (with WAC pricing)    | N/A                    |  |
| ANY MANUFACTURER  | INSULIN PEN NEEDLES (with WAC pricing) |                        |  |
| ANY MANUFACTURER  | LANCETS                                | 200 per 31 days        |  |
|   | LANCING DEVICE                         | 1 per 186 days         |  |
|   | CALIBRATION SOLUTION                   | 1 bottle per 31 days   |  |
|   | URINE REAGENT STRIPS/TABS              | 200 per 31 days        |  |
| CONTINUOUS CLUCOSE MONITOR (COM) REODUCTS AND UNITATIONS  |  |                        |  |

| CONTINUOUS GLUCOSE MONITOR (CGM) PRODUCTS AND LIMITATIONS |                          |                 |  |
|---|--------------------------|-----------------|--|
| Manufacturer  | Product Name             | Limitation      |  |
| DEXCOM  | DEXCOM G6 RECEIVER       | 1 per 365 days  |  |
| DEXCOM  | DEXCOM G6 SENSOR         | 3 per 30 days   |  |
| DEXCOM  | DEXCOM G6 TRANSMITTER    | 1 every 90 days |  |
| DEXCOM  | DEXCOM G7 RECEIVER       | 1 per 365 days  |  |
| DEXCOM  | DEXCOM G7 SENSOR         | 3 per 30 days   |  |
| ABBOTT DIABETES CARE                                      | FREESTYLE LIBRE 2 SENSOR | 2 per 28 days   |  |
| ABBOTT DIABETES CARE                                      | FREESTYLE LIBRE 2 READER | 1 per 365 days  |  |
| ABBOTT DIABETES CARE                                      | FREESTYLE LIBRE 3 SENSOR | 2 per 28 days   |  |

| INSULIN PUMP PRODUCTS AND LIMITATIONS |                          |                               |  |
|---------------------------------------|--------------------------|-------------------------------|--|
| Manufacturer                          | Product Name             | Limitation                    |  |
| INSULET                               | OMNIPOD-5                | 15 pods (3 boxes) per 30 days |  |
| INSULET                               | OMNIPOD-5 G6 KIT         | 1 per 365 days                |  |
| INSULET                               | OMNIPOD DASH             | 15 pods (3 boxes) per 30 days |  |
| INSULET                               | OMNIPOD DASH KIT         | 1 per 365 days                |  |
| INSULET                               | OMNIPOD GO ALL STRENGTHS | 15 pods (3 boxes) per 30 days |  |
| VALERITAS                             | V-GO ALL STRENGTHS       | 30 (1 box) per 30 days        |  |





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### IMPORTANCE OF MAINTAINING CURRENT CONTACT INFORMATION WITH DHS

For general business purposes, it is important that DHS can contact providers. Please note, it is the provider's responsibility to update their contact information with DHS. This may be done via the provider portal. Contact information includes mailing, billing, service location, and email addresses. Failure to update provider information may result in delay of business processes.

A provider remains subject to audit and recoupment when appropriate, even when their contact information is not up to date. Please remember to review provider demographic information via the portal periodically, and make changes as needed. https://portal.mmis.arkansas.gov/armedicaid/impprovider/Home/tabid/135/Default.aspx

### TIPS ON PROVIDER APPLICATION OR RE-ENROLLMENT

Our enrollment specialists have listed some tips to help your application or re-enrollment progress more smoothly.

- <u>Apply online</u>. Use the assigned tracking number to check your application's status. You can also renew and revalidate your enrollment online using Resume Enrollment.
- You must submit credentials annually. A good rule of thumb is to Resume Enrollment on the Health Care Provider Portal when you mail your license/certification renewal fees to your state. Please make certain you attach the current license. Always check the expiration date before attaching.
- When submitting credentials for re-enrollment, always add your provider number. This will help us process your renewal more quickly if there are several providers under the same tax ID number.
- When enrolling for Electronic Fund Transfer (EFT) Authorization for Automatic Deposit, you must attach a voided check or a signed letter from the bank. Deposit slips are not accepted to set up EFTs.
- If you have been inactive with Arkansas Medicaid for 6 months, you must submit a new application.
- W-9 forms and contracts for individual providers must be submitted in their name, with their Social Security number, and their original signature. If the W-9 or contract is for a group or facility, it must include the tax ID number and an original signature.

### REMOVAL OF AMP CAP AND IMPACT ON ARKANSAS MEDICAID

Over the years, federal legislation has impacted Medicaid programs concerning rebate amounts paid by manufacturers to Medicaid. The Affordable Care Act of 2010 had previously limited mandatory rebates for Medicaid to 100% of the Average Manufacturer Price (AMP) which is called the AMP Cap. As the result of a provision in the American Rescue Plan (ARP) Act of 2021, beginning January 1, 2024, Medicaid rebates from drug manufacturers will no longer be capped at 100% of the quarterly average manufacturer price (AMP).

With approximately 15 – 20% of brand drugs currently capped at AMP, the removal of the AMP cap will increase the total rebate for those drugs to more than 100% of AMP unless the manufacturer makes a status change.





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## Division of Medical

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- 1. Withdraw their company or specific product from the Medicaid Drug Rebate Program
- 2. Discontinue manufacturing drugs whose rebate is >100% of AMP
- 3. Divest these drugs to other manufacturers
- 4. Lower the drug's AMP to minimize/eliminate rebate liability
- 5. Continue with current pricing and pay rebates above AMP

These changes may have a significant impact on the Arkansas Medicaid Preferred Drug List (PDL). Many preferred options are impacted by the AMP Cap. Therefore, potential PDL changes may be needed. Examples of common medications impacted:

| Change noted by manufacturer  | Example drugs                                       |
|-------------------------------|---|
| Discontinue manufacturing     | Ciprodex®, Flovent Diskus®, Flovent HFA®, Levemir®, |
| of drug                       | Renagel®, Imitrex® nasal spray                      |
| Divest drugs to other company | Cipro HC® otic, Focalin XR®, Vigamox®, Xiidra®      |
| Lower the drug's AMP          | Advair Diskus®, Advair HFA®, Lantus®, Humalog®,     |
|                               | Novolog®  |

Arkansas Medicaid is closely monitoring the program's PDL as quick changes may be needed to switch from branded drugs to generic drugs as preferred options. Updates to the PDL will be communicated by provider memo once changes are identified.

### UREA CYCLE DISORDERS GENERAL INFORMATION

Urea cycle disorders (UCD) can be inherited or acquired. UCDs in newborn are errors of metabolism resulting from defects in one of the enzymes or transporter molecules involved in the hepatic removal of ammonia from the bloodstream. Symptoms develop within 24-48 hours following birth. Testing is included in newborn screening.

Diagnosis for those later in life rely on recognition of the elevated ammonia level, amino acid and/or tissue enzyme analysis, and genetic testing.

Removal of ammonia from the bloodstream normally occurs via its conversion to urea, which is then excreted by the kidneys. Consequently, urea cycle disorders lead to an accumulation of ammonia. The urea cycle is the metabolic pathway that transforms nitrogen to urea for excretion from the body. Deficiency of an enzyme in the pathway causes a urea cycle disorder (UCD).

The UCDs are:

- Carbamylphosphate synthetase I (CPSI) deficiency
- Ornithine transcarbamylase (OTC) deficiency
- Argininosuccinate synthetase (ASS) deficiency
- Argininosuccinate lyase (ASL) deficiency





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- N-acetyl glutamate synthetase (NAGS) deficiency
- Arginase deficiency
- Citrin deficiency

.

Ornithine translocase deficiency (or HHH syndrome)

Most UCDs lead to accumulation of ammonia in the blood resulting in hyperammonemia which can be life-threatening. Survivors of the metabolic decompensation frequently have severe neurologic injury that correlates with the cumulative duration of hyperammonemia.

Initial signs of UCD may include somnolence, inability to maintain normal body temperature, and poor feeding, usually followed by vomiting, lethargy, and coma. Other symptoms include early central hyperventilation, later hypoventilation, abnormal posturing, and seizures. Neurologic abnormalities and impaired cognitive function are significantly correlated with the duration of hyperammonemia and encephalopathy. Thus, normalization of blood ammonia levels is the management priority.



#### The initial approach to treatment of urea cycle disorders consist of the following:

- Rehydrate and maintain good urine output without overhydration
- Remove nitrogen (ammonia) from the body using medications and/or hemodialysis
- Stop protein intake and minimize catabolism
- Stimulate anabolism and uptake of nitrogen precursors by muscle





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### Pharmacologic options to lower ammonia

- IV sodium phenylacetate and sodium benzoate (Ammonul®)-medical benefit only
- IV Arginine
- Oral Citrulline
- Oral carglumic acid (Carbaglu®) for a few UCDs
- Oral sodium phenylbutyrate (Buphenyl®, Olpruva<sup>™</sup>, Pheburane®)
- Oral glycerol phenylbutyrate (Ravicti®)

#### PHARMACY PROCESSING INFORMATION

FFS-Magellan: BIN: 017606 PCN: P027017606 Group: ARMEDICAID https://arkansas.magellanrx.com/client/docs/rxinfo/ARRx\_D0\_Payer\_Sheet.pdf

PASSEs (MCOs):

Arkansas Total Care / ESI (Express Scripts) effective 1/1/2024: BIN: 003858 PCN: MA Group: 2DUA https://www.arkansastotalcare.com/

Empower / CVS Caremark: BIN: 004336 PCN: ADV Group: RX2798 https://www.getempowerhealth.com/

Summit / CVS Caremark as Ingenio: BIN: 020107 PCN: NS Group: WPKA https://www.summitcommunitycare.com/arkansas-passe/home.html

CareSource / Express Scripts: BIN: 003858 PCN: MA Group: RXINN01 CareSource PASSE | CareSource





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| NEW                  |   |   |
|----------------------|---|---|
| MEDICATIONS<br>2023  | INDICATION  | AR MEDICAID COVERAGE                                    |
| Leqembi <sup>™</sup> | Treat Alzheimer's Disease   | Medical coverage only (contact AFMC)                    |
| Brenzavvy™           | Type 2 Diabetes   | Nonpreferred in SGLT2 class                             |
| Jaypirca™            | Relapsed or refractory<br>mantle cell lymphoma (MCL)  | Manual review with criteria determined by the DUR board |
| Orserdu™             | Advanced or metastatic breast cancer  | Manual review with criteria determined by the DUR board |
| Jesduvroq            | Anemia due to CKD   | Manual review with criteria determined by the DUR board |
| Lamzede®             | Treat non-CNS<br>manifestations of alpha-<br>mannosidosis   | Medical coverage only (contact AFMC)                    |
| Filspari™            | Reduce proteinuria in adults<br>with primary<br>immunoglobulin A<br>nephropathy at risk of rapid<br>disease progression | Manual review with criteria determined by the DUR board |
| Skyclarys™           | Friedreich's ataxia   | Manual review with criteria determined by the DUR board |
| Zavzpret™            | Acute migraine  | Nonpreferred in antimigraine agents for treatment class |
| Daybue™              | Rett Syndrome   | Manual review with criteria determined by the DUR board |
| Zynyz™               | Advanced Merkel cell carcinoma  | Medical coverage only (contact AFMC)                    |
| Rezzayo™             | Candidemia and invasive candidiasis   | Medical coverage only (contact AFMC)                    |
| Joenja®              | Activated phosphoinositide<br>3-kinase delta syndrome   | Manual review with criteria determined by the DUR board |
| Qalsody™             | Amyotrophic Lateral<br>Sclerosis  | Medical coverage only (contact AFMC)                    |
| Elfabrio®            | Fabry Disease   | Medical coverage only (contact AFMC)                    |
| Veozah™              | Menopause hot flashes   | Manual review with criteria determined by the DUR board |
| Miebo™               | Dry eye disease   | Nonpreferred in anti-inflammatory ophthalmic class      |
| Epkinly™             | Large B-cell lymphoma and<br>high-grade B-cell lymphoma   | Medical coverage only (contact AFMC)                    |
| Xacduro®             | Hospital-acquired and<br>ventilator-associated<br>bacterial pneumonia   | Medical coverage only (contact AFMC)                    |
| Inpefa™              | Heart failure   | Nonpreferred in SGLT-2 inhibitors class                 |
| Columvi™             | Diffuse large B-cell<br>lymphoma  | Medical coverage only (contact AFMC)                    |
| Litfulo™             | Severe alopecia areata  | Nonpreferred in TIMs class                              |
| Rystiggo®            | Generalized myasthenia<br>gravis  | Medical coverage only (contact AFMC)                    |





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| Ngenla™    | Growth failure due to growth hormone deficiency                  | Nonpreferred in growth hormone class  |
|------------|--|---|
| Beyfortus™ | Monoclonal antibody for RSV prophylaxis                          | Vaccines for Children product and must be billed through the VFC program  |
| Vanflyta®  | Acute Myeloid Leukemia   | Manual review with criteria determined by the DUR Board   |
| Xdemvy™    | Demodex blepharitis  | Manual review with criteria determined by the DUR Board   |
| Zurzuvae™  | Postpartum depression  | Nonpreferred in antidepressant class  |
| Izervay™   | Macular degeneration geographic atrophy                          | Medical coverage only (contact AFMC)  |
| Talvey™    | Multiple Myeloma   | Medical coverage only (contact AFMC)  |
| Elrexfio™  | Multiple Myeloma   | Medical coverage only (contact AFMC)  |
| Sohonos™   | Fibrodysplasia ossificans progressiva                            | Manual review with criteria determined by the DUR Board   |
| Veopoz™    | CHAPLE disease   | Medical coverage only (contact AFMC)  |
| Ojjaara    | Myelofibrosis with anemia  | Manual review with criteria determined by the DUR Board   |
| Olpruva™   | Urea cycle disorders   | Manual review with criteria determined by the DUR Board   |
| Akeega™    | Castration-resistant prostate cancer                             | Manual review with criteria determined by the DUR Board   |
| Vyjuvek™   | Dystrophic epidermolysis bullosa                                 | Manual review with criteria determined by the DUR Board and medical coverage  |
| Velsipity  | Ulcerative colitis   | Nonpreferred in the targeted<br>immunomodulator class   |
| Zilbrysq®  | Myasthenia gravis  | Manual review with criteria determined by the DUR Board   |
| Bimzelx®   | Plaque psoriasis   | Nonpreferred in the targeted<br>immunomodulator class   |
| Omvoh™     | Ulcerative colitis   | Prefilled pen-Nonpreferred in the<br>targeted immunomodulator class<br>Vial-Medical coverage only (contact<br>AFMC) |
| Wainua™    | Polyneuropathy of hereditary transthyretin-medicated amyloidosis | Manual review with criteria determined by the DUR Board   |
| Loqtorzi™  | Nasopharyngeal carcinoma   | Medical coverage only (contact AFMC)  |
| Fruzaqla™  | Metastatic colorectal cancer                                     | Manual review with criteria determined by the DUR Board   |
| Augtyro™   | NSCLC  | Manual review with criteria determined by the DUR Board   |
| Truqap™    | Breast cancer  | Manual review with criteria determined by the DUR Board   |
| Ogsiveo™   | Desmoid tumors   | Manual review with criteria determined by the DUR Board   |





# JANUARY 2024

## THE NUMBERS LISTED BELOW ARE FOR FEE-FOR-SERVICE (FFS) SUPPORT

Magellan Pharmacy Support Center (Pharmacy, Member, and Prior Authorization) 1-800-424-7895 Monday – Friday 8:00 a.m. – 5:00 p.m., Central Time (CT) excluding State holidays

Clinical PA Fax 1-800-424-7976 24 Hours A Day, 7 Days a Week

Magellan Clinical PA Fax (PDL) 1-800-424-5739 24 Hours A Day, 7 Days a Week

Division of Medical Services Pharmacy Unit P.O. Box 1437, Slot S-415 Little Rock, AR 72203 Fax: 501-683-4124 OR 800-424-5851 Phone: 501-683-4120 Monday – Friday 8:00 a.m. – 4:30 p.m., Central Time (CT) excluding State holidays

### USEFUL LINKS/PHONE NUMBERS

DHS webpage

### (contains official notices and other information for providers and clients)

https://humanservices.arkansas.gov/divisions-shared-services/medicalservices/helpful-information-for-providers/

### DHS provider manuals

<u>https://humanservices.arkansas.gov/divisions-shared-services/medical-services/helpful-information-for-providers/manuals/</u>

### Arkansas Foundation for Medical Care (AFMC)

If you are having billing issues for vaccines and other medical professional claims, contact AFMC or your outreach specialist.

- <u>https://www.afmc.org/</u>
- <u>https://medicaid.afmc.org/services/arkansas-medicaid-management-information-system</u>

### AFMC PHONE: 501-212-8741 AFMC FAX: 501-212-8663

### DME billing assistance Kara Orvin phone: 501-630-6064 Kara.L.Orvin@dhs.arkansas.gov

### Third Party Liability (TPL) phone: 501-537-1070

### Provider Assistance Center (PAC)

For questions about individual or pharmacy enrollment, please contact the provider assistance center. Provider Assistance Center (PAC) in Arkansas: 800-457-4454 Provider Assistance Center (PAC) from out of state: 501-376-2211

### Opioid guidance

- https://arkansas.magellanrx.com/client/documents
- https://www.cdc.gov/drugoverdose/
- https://www.samhsa.gov/medication-assisted-treatment
- https://www.cdc.gov/drugoverdose/pdf/pubs/2019-cdc-drug-surveillancereport.pdf
- The Dangers Of Mixing Benzodiazepines With Opiates Opioid Treatment
- https://www.rehabs.com/blog/the-polypharmacy-overdose-a-killer-trend/
- https://www.cdc.gov/drugoverdose/featured-topics/abuse-preventionawareness.html

### DUR BOARD MEETING DATES

- January 17, 2024
- April 17, 2024
- July 17, 2024