



# Two Ways to Submit a Prior Authorization to Arkansas Medicaid Prescription Drug Program

ePA Submission via CoverMyMeds (beginning 8/1/2025)
<a href="http://www.covermymeds.com">www.covermymeds.com</a>
The CoverMyMeds electronic prior authorization (ePA) request submission portal allows pharmacy providers to initiate ePA requests and prescribers to submit ePA requests, with covered alternatives and approvals given in real time. Providers can create an account or log into the CoverMyMeds portal from the <a href="#">CoverMyMeds homepage</a> . For more information, see <a href="#">Arkansas Medicaid Prescription Drug Program ePA FAQs</a> on the <a href="#">Arkansas Medicaid Pharmacy Portal</a> .
Fax Submission
1-800-424-7976
Prescribers or their authorized agent can submit a prior authorization (PA) request via fax by utilizing the authorized <a href="#">Arkansas Medicaid PA forms</a> available on the <a href="#">Arkansas Medicaid Pharmacy Portal</a> under the Resources tab. Fax submissions are responded to within 1 business day.

## Contact Information

- The CoverMyMeds Support Center is available by phone at 1-866-452-5017 from 8:00 AM to 8:00 PM ET, Monday through Friday, excluding holidays or via [CoverMyMeds live chat](#).
- The Prime Therapeutics Pharmacy Call Center is available by phone at 1-800-424-7895 from 8:00 AM to 5:00 PM CST, Monday through Friday, excluding holidays.