



**Division of Medical Services**

P.O. Box 1437, Slot S401, Little Rock, AR 72203-1437

P: (501) 682-8292 F: (501) 682-1197

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**OFFICIAL NOTICE**

**TO: Health Care Providers – All Providers**

**DATE: February 2, 2026**

**SUBJECT: Drugs and Services Carved out of Physician Administered Drug Prior Authorizations Submitted to Prime Therapeutics**

**I. General Information**

The Arkansas Department of Human Services (DHS) has implemented changes requiring providers to submit Physician Administered Drug (PAD) Prior Authorization (PA) requests to Prime Therapeutics (Prime). However, certain drugs and services were not transitioned to Prime and remain carved out from this process. Providers must continue submitting PA requests for these carved-out drugs and services as outlined below.

DHS is currently updating the Medicaid Provider Portal to include a new PA Process Type, Other Medical Services, for these carved-out items. Until this update is complete, please use the following process when submitting PA requests. For PAD PA's previously denied by AFMC, providers may submit reconsideration requests via the Provider Portal following the normal process.

**II. PAD Drugs and Services Carved Out**

- **Submit under Utilization Review**

- Medications Administered During Transplants  
Including J2562- Mozobil (plerixafor)  
Submit to Utilization Review [UR Contact Information](#) following the existing protocol. This process remains unchanged.
- Sickle Cell Gene Therapy  
J3394- Lvfgenia (lovotibeglogene autotemcel)  
J3392- Casgevy (exagamglogene autotemcel)  
Submit to Utilization Review [UR Contact Information](#)

- **Submit via the Medicaid Provider Portal**

- Skin substitutes/Wound care  
Including Q4186-Epifix  
Submit under Professional Services PA Process Type (PT 126)
- Knee injections  
J7318-J7332



- Submit under Viscosupplemenatation PA Process Type (PT 113)
- Radiopharmaceuticals- Considered Supplies
  - Including the following
    - A9513- Lutathera (lutetium Lu 177 dotatate)
    - A9595- Pylarify (piflufolastat F 18)
    - A9607- Pluvicto (lutetium Lu 177 vipivotide tetraxetan)
    - Submit under Professional Services PA Process Type (PT 126)
- Allergy Injections
  - no NDC required
  - Submit under Professional Services PA Process Type (PT 126)

**III. Providers may Submit Reconsideration Requests via the Provider Portal for any PAD PAs Previously Denied By AFMC**

Provider may submit reconsideration requests following the normal process as follows:

- Sign into the Provider Portal  
<https://portal.mmis.arkansas.gov/armedicaid/provider/Home/tabid/135/Default.aspx>
- Navigate to the Care Management Tab and Select View Authorization Status
- Click Search Options tab
- Key in the PA Tracking Number from the original denial PA request
- Click the search button
- Your PA will display in the search results
- Click on the PA Tracking Number link to open the denied PA
- In the Service Details section, check the Reconsider Box
- Upload any new attachments via the attachment section
- Click the Submit Attachments button to submit the attachments
- Click the Submit Reconsideration button to submit the reconsideration request

**IV. Contact Information for Obtaining Prior Authorization**

When obtaining a Prior Authorization from the **Arkansas Foundation for Medical Care** (AFMC) please send your request to the following:

| Arkansas Foundation for Medical Care  |                                  |
|---|----------------------------------|
| In-state and out-of-state toll free for inpatient reviews, Prior Authorizations for surgical procedures and assistant surgeons only | 1-800-426-2234                   |
| General telephone contact, local or long distance – Fort Smith  | (479) 649-8501<br>1-877-650-2362 |
| Fax for Molecular Pathology only  | (479)-649-0799                   |
| Fax – General   | (479) 649-0799                   |

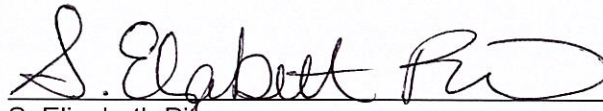
|                                |   |
|--------------------------------|---|
| Mailing address                | <b>Arkansas Foundation for Medical Care, Inc.</b><br>P.O. Box 1508<br>Fort Smith, AR 72902  |
| Physical site location         | 1101 South 21 <sup>st</sup> Street<br>Fort Smith, AR 72901  |
| Office hours                   | 8:00 a.m. until 4:30 p.m. (Central Time), Monday through Friday,<br>except holidays   |
| Web portal – AFMC              | <a href="https://reviewpoint.afmc.org/s/login/">https://reviewpoint.afmc.org/s/login/</a>   |
| Web portal – Arkansas Medicaid | <a href="https://portal.mmis.arkansas.gov/armedicaid/provider/Home/tabid/135/Default.aspx">https://portal.mmis.arkansas.gov/armedicaid/provider/Home/tabid/135/Default.aspx</a> |

If you have questions regarding this notice, please contact the Provider Assistance Center at (800) 457-4454 toll-free or locally at (501) 376-2211.

If you need this material in an alternative format, such as large print, please contact the Office of Rules Promulgation at (501) 320-6428.

Arkansas Medicaid provider manuals (including update transmittals), official notices, notices of rule making, and remittance advice (RA) messages are available for download from the [Division of Medical Services website](#).

Thank you for your participation in the Arkansas Medicaid Program.

  
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S. Elizabeth Pitman  
Director