



OFFICIAL NOTICE

TO: Health Care Providers – All Providers

DATE: February 2, 2026

SUBJECT: Drugs and Services Carved out of Physician Administered Drug Prior Authorizations Submitted to Prime Therapeutics

I. General Information

The Arkansas Department of Human Services (DHS) has implemented changes requiring providers to submit Physician Administered Drug (PAD) Prior Authorization (PA) requests to Prime Therapeutics (Prime). However, certain drugs and services were not transitioned to Prime and remain carved out from this process. Providers must continue submitting PA requests for these carved-out drugs and services as outlined below.

DHS is currently updating the Medicaid Provider Portal to include a new PA Process Type, Other Medical Services, for these carved-out items. Until this update is complete, please use the following process when submitting PA requests. For PAD PA's previously denied by AFMC, providers may submit reconsideration requests via the Provider Portal following the normal process.

II. PAD Drugs and Services Carved Out

• Submit under Utilization Review

- Medications Administered During Transplants
Including J2562- Mozobil (plerixafor)
Submit to Utilization Review [UR Contact Information](#) following the existing protocol. This process remains unchanged.
- Sickle Cell Gene Therapy
J3394- Lvgienia (lovothibeglogene autotemcel)
J3392- Casgevy (exagamglogene autotemcel)
Submit to Utilization Review [UR Contact Information](#)

• Submit via the Medicaid Provider Portal

- Skin substitutes/Wound care
Including Q4186-Epifix
Submit under Professional Services PA Process Type (PT 126)
- Knee injections
J7318-J7332

- Submit under Viscosupplementation PA Process Type (PT 113)
- Radiopharmaceuticals- Considered Supplies
Including the following
 - A9513- Lutathera (lutetium Lu 177 dotatate)
 - A9595- Pyclarify (piflufolastat F 18)
 - A9607- Pluvicto (lutetium Lu 177 vipivotide tetraxetan)
 - Submit under Professional Services PA Process Type (PT 126)
- Allergy Injections
no NDC required
Submit under Professional Services PA Process Type (PT 126)

III. Providers may Submit Reconsideration Requests via the Provider Portal for any PAD PAs Previously Denied By AFMC

Provider may submit reconsideration requests following the normal process as follows:

- Sign into the Provider Portal
<https://portal.mmis.arkansas.gov/armedicaid/provider/Home/tabid/135/Default.aspx>
- Navigate to the Care Management Tab and Select View Authorization Status
- Click Search Options tab
- Key in the PA Tracking Number from the original denial PA request
- Click the search button
- Your PA will display in the search results
- Click on the PA Tracking Number link to open the denied PA
- In the Service Details section, check the Reconsider Box
- Upload any new attachments via the attachment section
- Click the Submit Attachments button to submit the attachments
- Click the Submit Reconsideration button to submit the reconsideration request

IV. Contact Information for Obtaining Prior Authorization

When obtaining a Prior Authorization from the **Arkansas Foundation for Medical Care** (AFMC) please send your request to the following:

Arkansas Foundation for Medical Care	
In-state and out-of-state toll free for inpatient reviews, Prior Authorizations for surgical procedures and assistant surgeons only	1-800-426-2234
General telephone contact, local or long distance – Fort Smith	(479) 649-8501 1-877-650-2362
Fax for Molecular Pathology only	(479)-649-0799
Fax – General	(479) 649-0799

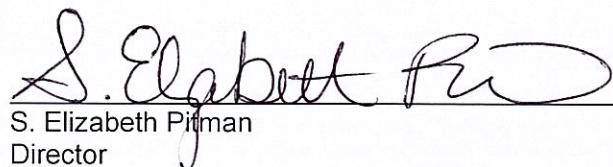
Mailing address	Arkansas Foundation for Medical Care, Inc. P.O. Box 1508 Fort Smith, AR 72902
Physical site location	1101 South 21 st Street Fort Smith, AR 72901
Office hours	8:00 a.m. until 4:30 p.m. (Central Time), Monday through Friday, except holidays
Web portal – AFMC	https://reviewpoint.afmc.org/s/login/
Web portal – Arkansas Medicaid	https://portal.mmis.arkansas.gov/armedicaid/provider/Home/tabid/135/Default.aspx

If you have questions regarding this notice, please contact the Provider Assistance Center at (800) 457-4454 toll-free or locally at (501) 376-2211.

If you need this material in an alternative format, such as large print, please contact the Office of Rules Promulgation at (501) 320-6428.

Arkansas Medicaid provider manuals (including update transmittals), official notices, notices of rule making, and remittance advice (RA) messages are available for download from the [Division of Medical Services website](#).

Thank you for your participation in the Arkansas Medicaid Program.



S. Elizabeth Pitman
Director